

**TEXAS DEPARTMENT OF CRIMINAL JUSTICE  
JOB DESCRIPTION**

POSITION TITLE: PROGRAM SUPERVISOR I –  
Receiving

SALARY GROUP: B17

DEPARTMENT: Classification and Records

Page 1 of 3

CERTIFICATION: I certify that, to my knowledge, this is an accurate and complete description of the essential functions and the conditions required for this position.

APPROVED BY: Joni White DATE: 08/01/2016

POSITION #: 029420

**I. JOB SUMMARY**

Performs routine administrative and supervisory program work. Work involves assisting in establishing program goals and objectives; assisting in developing program guidelines, policies, procedures, rules, and regulations; assisting in developing schedules, priorities, and standards for achieving program goals; assisting in evaluating program activities; and supervising the work of others. Works under moderate supervision with limited latitude for the use of initiative and independent judgment.

**II. ESSENTIAL FUNCTIONS**

- A. Oversees program staff in the review and verification of offender time management documentation from courts, counties, attorneys, law enforcement agencies, and other entities to include agency records, databases, and programs; and ensures agency compliance with rules, regulations, statutes, mandates, and court decisions.
  - B. Monitors, evaluates, analyzes, updates, and corrects offender time records, files, databases, and programs; assists in conducting special investigations and responds to requests for information, recalculations, and confirmations of activities, processes, and procedures performed by program staff; and participates in scheduling offender admissions to and release from agency facilities.
  - C. Monitors program activities, evaluates program effectiveness, and recommends improvements; reviews quality control procedures and quarterly performance measurement tools to assist management in the execution of program activities; analyzes time management policies, processes, and procedures; and assists in preparing justifications for the implementation of procedural and policy changes.
  - D. Assists in the development and preparation of correspondence and reports regarding offender populations, classifications, and processing; and assists in the preparation of training and operational manuals.
  - E. Performs criminal information searches and retrieval using Texas Department of Public Safety criminal history system access.
  - F. Supervises the work of others; and provides training and technical assistance in the program area.
- \* Performs a variety of marginal duties not listed, to be determined and assigned as needed.

**TEXAS DEPARTMENT OF CRIMINAL JUSTICE  
JOB DESCRIPTION**

POSITION TITLE: PROGRAM SUPERVISOR I –  
Receiving

SALARY GROUP: B17

DEPARTMENT: Classification and Records

Page 2 of 3

**III. MINIMUM QUALIFICATIONS**

**A. Education, Experience, and Training**

1. Bachelor's degree from a college or university accredited by an organization recognized by the Council for Higher Education Accreditation (CHEA) or by the United States Department of Education (USDE). Major course work in Business Administration, Criminal Justice, or a related field preferred. Each year of experience as described below in excess of the required three years may be substituted for thirty semester hours from an accredited college or university on a year-for-year basis.
2. Three years full-time, wage-earning technical program support, program administration, or criminal justice experience.
3. Experience in the supervision of employees preferred.
4. Offender classification experience preferred.

Must have or be able to obtain a certificate of course completion for the Texas Law Enforcement Telecommunications System (TLETS) policy and procedures training from the Texas Department of Public Safety within six months of employment date.

Must meet and maintain TLETS access eligibility for continued employment in position.

For details see: <http://www.tdcj.texas.gov/divisions/hr/hr-home/tletseligibility.html>

**B. Knowledge and Skills**

1. Knowledge of the principles and practices of public administration and management.
2. Knowledge of applicable state and federal laws, rules, regulations, and statutes.
3. Knowledge of agency and departmental organizational structure, policies, procedures, rules, and regulations preferred.
4. Skill to communicate ideas and instructions clearly and concisely.
5. Skill to coordinate with other staff, departments, officials, agencies, organizations, and the public.
6. Skill to interpret and apply rules, regulations, policies, and procedures.
7. Skill in administrative problem-solving techniques.

- Page 3 of 3